

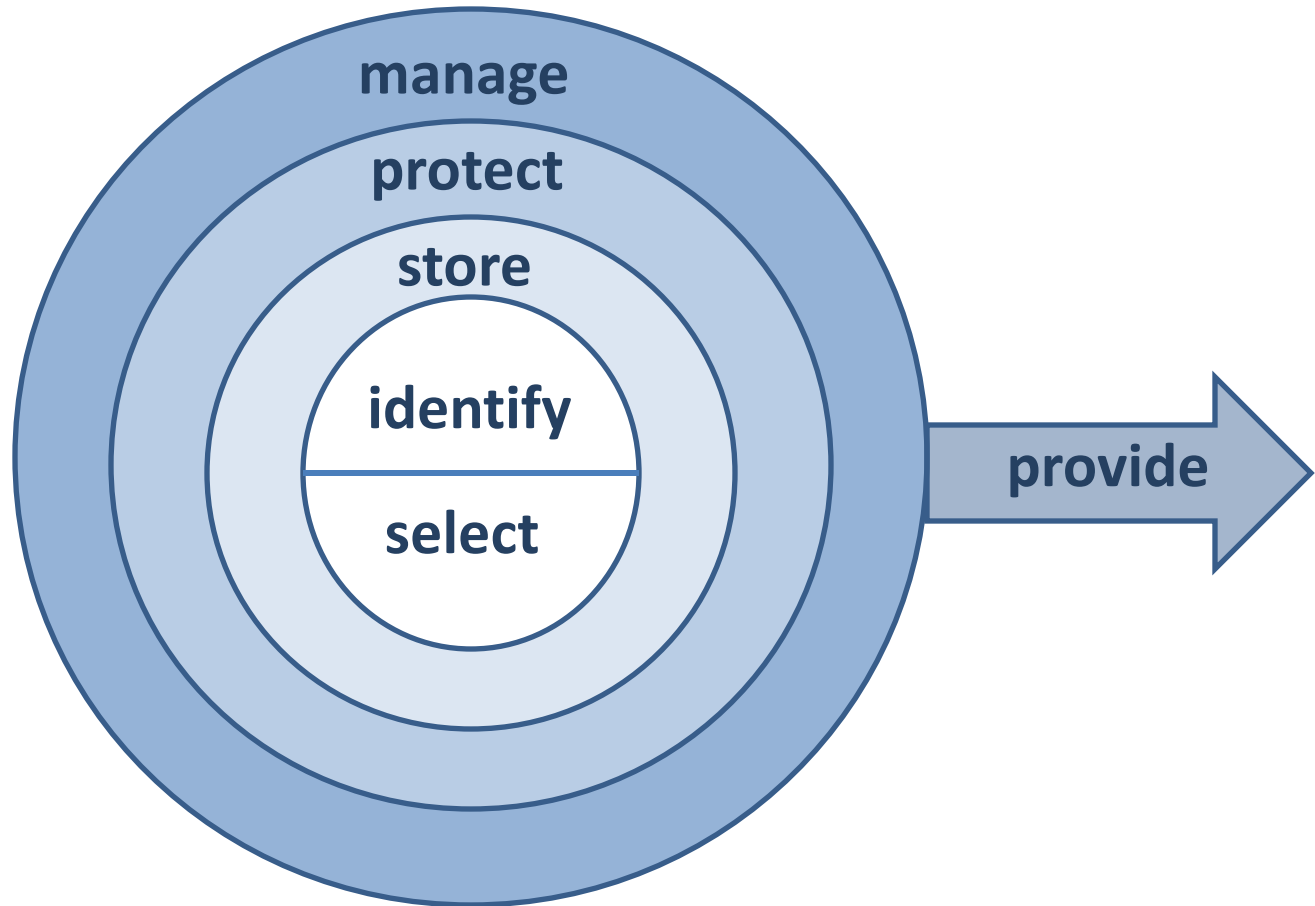


# Managing Digital Content over Time: **Protecting Our Resources**

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# Managing Content Over Time



# Why **identify** content?

- Preservation requires a **commitment** of resources
- Identifying content is a first step to making **informed** decisions
- Effective planning is based on knowing what **needs** to be preserved now and in the future
- **Not all** of our digital content will be preserved

A detailed inventory is the best way to identify content

# Why **select** content to preserve?

- Storage may be cheap, management is not ... especially over time
- What can we reasonably do
- What your stake holders need
- Matching mission to content



# Archival Storage

## Computer Backups are not preservation

- Backups:
  - Restoring files in case of a failure
  - Temporary
- Preservation:
  - Care for individual files over time
  - Spans generations of technology
  - Not compressed; not encrypted
  - Stored with information about the objects
  - Software and hardware independent

# What are we storing?

Digital content: files + metadata = object

- May include any type of content
  - e.g., images, text, sound, video, maps
- Requires some identification and description
  - Captured as metadata



# Storage Considerations

Multiple, geographically distributed copies

- Minimum: two copies in two locations
- Hosted services / Storage partners
- How to decide?
  - Cost
  - Expertise
  - Services
- Online, near-line, offline



# Storage Partners

- Multiple, geographically distributed
- Trusted Storage Partners
- Hosted services, e.g.

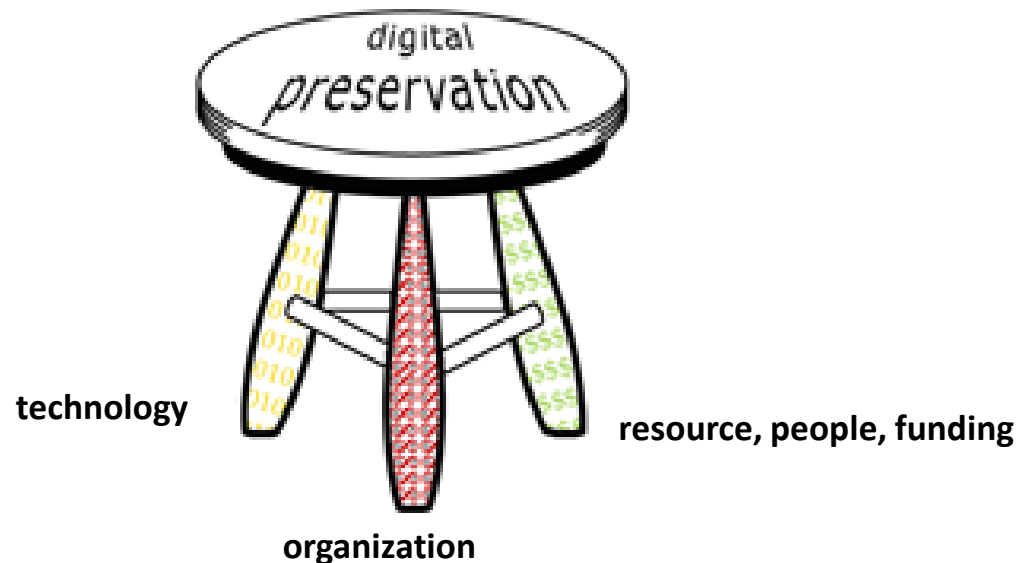




# Balanced Management

An effective approach will address:

- Organizational requirements and objectives
- Technological opportunities and change
- Resources – funding, staff, equipment, etc.

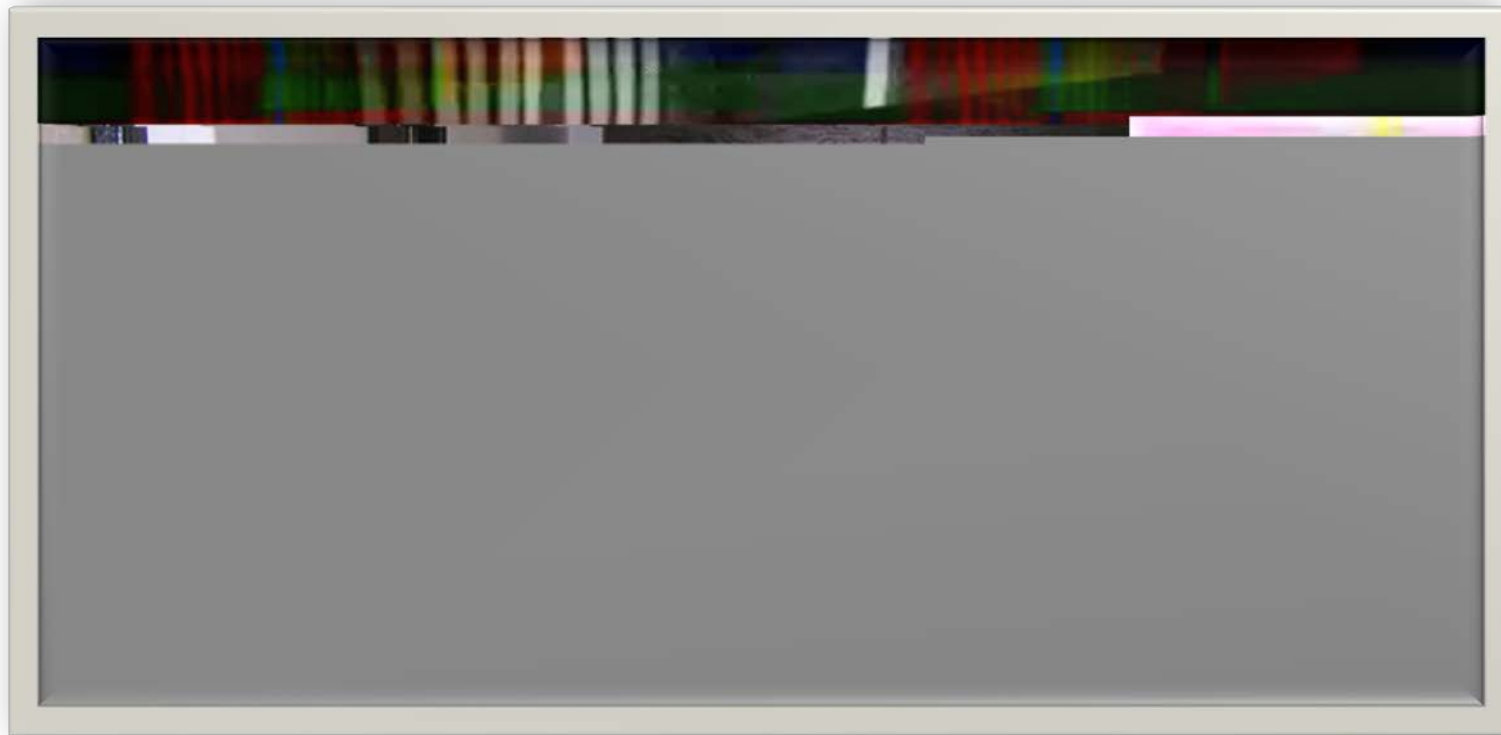


# What are we **Protecting** content from?



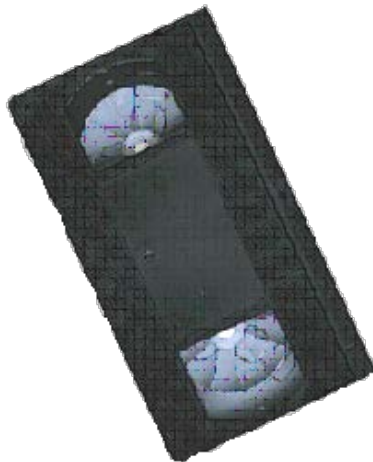
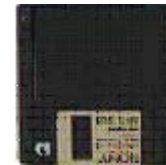
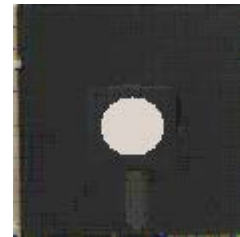
# Change or Loss

Accidental and intentional



# Obsolescence

Evolving Technology



# Inappropriate access

Confidential or restricted data



# Non-compliance

Standards and requirements



# Disasters

Emergencies of all kinds



# Everyday Protection

- Where is your content located?
- Who has access to it?
- Who can change the content?



*"It's Reykjavik, sir. Apparently those British saving accounts were on a hard disk which got left on a bus."*



# Risk Management

Steps to protect your content:

- Identify and define possible risks to the data
- Assess potential damage / impact
- Detect errors, problems, damage
- Develop appropriate, feasible plans
- Respond to risks, threats - implement plans

# What is Long-term **Access**?

## Digital Preservation

- makes long-term access possible...
- provides a path from one generation of technology to the next



# Questions?

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# Preservation Metadata

All the information needed to manage, find and use digital content over time

Metadata enables long-term preservation

**Content:** preserve the substance

**Fixity:** demonstrate content is unchanged

**Reference:** identifies this content and no other

**Provenance:** trace to its origin (or to deposit)

**Context:** preserve linkages with other objects

Original source: Preserving Digital Information Report, 1996

# Outcomes

Digital preservation requires an organization to:

- Develop a storage **management** policy
  - E.g., number of copies, locations, fixity means
- Specify **storage service** or partner agreements
- Monitor **copies** of content for errors/change
- Plan for media **replacement**

# Importance of Standards

## Open Archival Information Standard

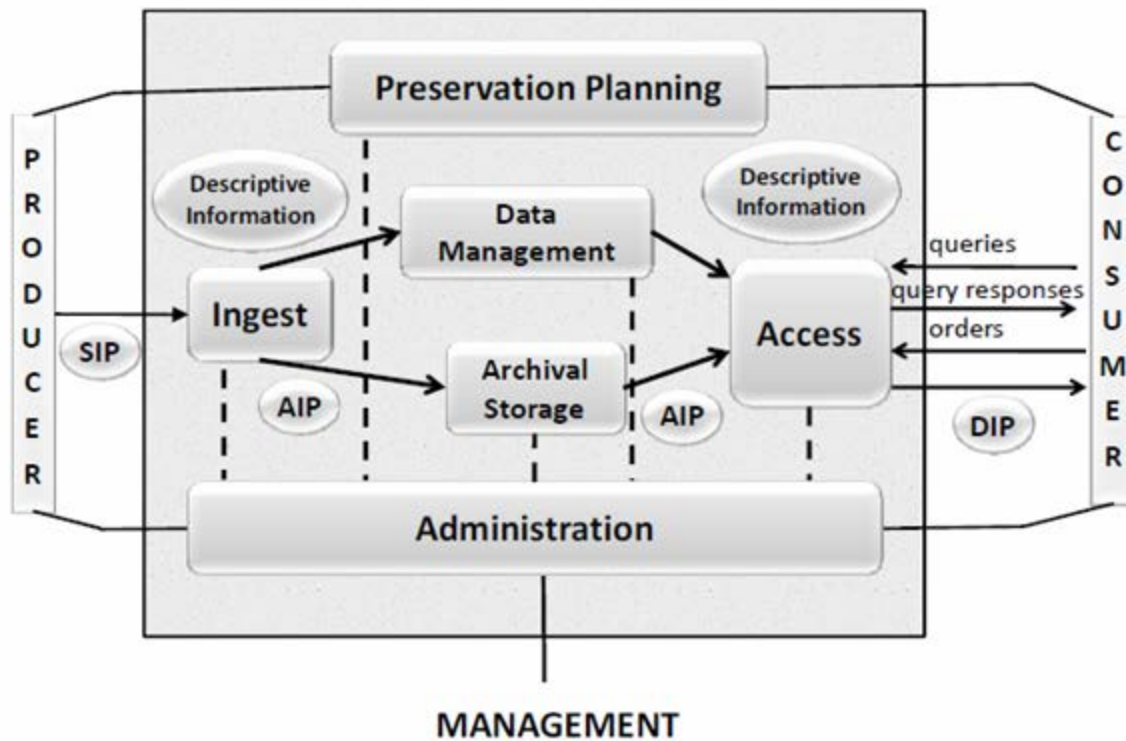
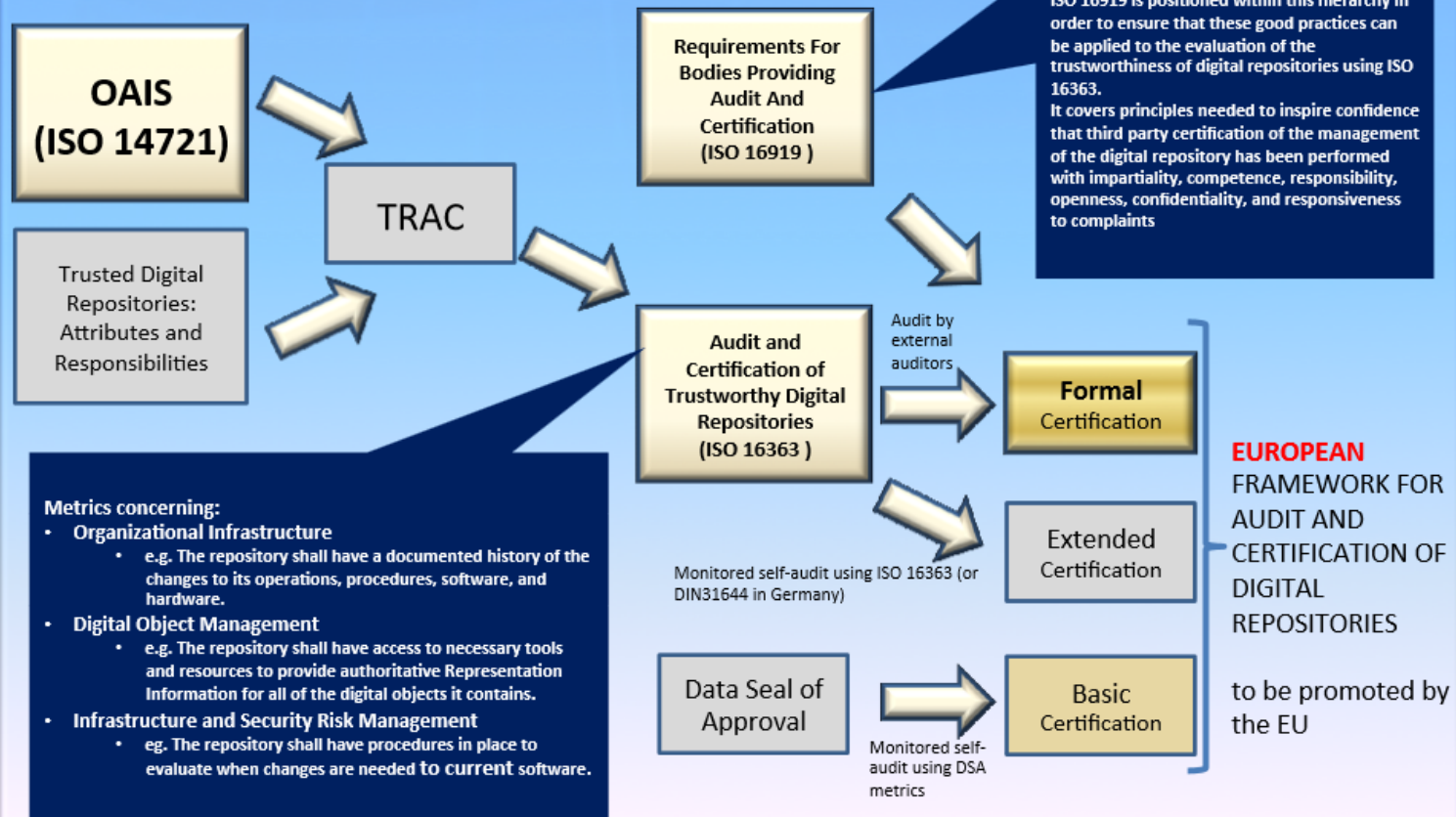


Figure 4-1: OAIS Functional Entities

# ISO Standards

## Certification (ISO 16363)



- Metrics concerning:**
- **Organizational Infrastructure**
    - e.g. The repository shall have a documented history of the changes to its operations, procedures, software, and hardware.
  - **Digital Object Management**
    - e.g. The repository shall have access to necessary tools and resources to provide authoritative Representation Information for all of the digital objects it contains.
  - **Infrastructure and Security Risk Management**
    - eg. The repository shall have procedures in place to evaluate when changes are needed to current software.

See <http://wiki.digitalrepositoryauditandcertification.org> and <http://www.alliancepermanentaccess.org/membership/member-resources/audit-and-certification>  
 Standards will be available free from <http://www.ccsds.org>